

Service Challenge Programme 2017-18

Service / Function	Paper deadline (1 month before)	“Lines of Inquiry” meeting (2 weeks before)	Meeting papers published (1 week before)	Challenge Meeting
Customers, Communications & Marketing	August 17	Sept 13 12noon – 1.00pm	Sept 18	September 25 1.00pm – 4.00pm
Business Improvement & Modernisation	September 29	October 17 3.00pm – 4.00pm	October 19	October 26 2.00pm – 5.00pm
Planning & Public Protection	October 20	November 14 11.00am – 12.00am	November 16	November 23 9.30am – 12.30pm
Community Support Services	November 17	November 28 3.00pm – 4.00pm	December 6	December 19 1.00pm – 4.00pm
Facilities, Assets & Housing	December 15	January 11 2.00pm – 3.00pm	January 16	January 25 2.00pm – 5.00pm
Education and Children’s Services	January 26	February 13 2.00pm – 3.00pm	February 20	February 27 2.00pm – 5.00pm
Finance	February 22	March 8 2.00pm – 3.00pm	March 15	March 22 2.00pm – 5.00pm
Legal, HR & Democratic Services	March 22	April 10 2.00pm – 3.00pm	April 17	April 24 2.00pm – 5.00pm
Highways & Environmental Services	April 27	May 15 2.00pm – 3.00pm	May 17	May 24 2.00pm – 5.00pm

For any further information about the programme, please contact the Strategic Planning & Performance team on x6591

Updated 20/03/2017